



PERSONAL AWARENESS SAFETY TRAINING (P.A.S.T.)

This course is specifically designed to complement the S.T.A.R.R. Control System (S.T.A.R.R.*). Organizations that utilize S.T.A.R.R. have the flexibility to customize their offering of training based on personnel job requirements. For example: Personnel who work in the emergency department would be more likely to receive the S.T.A.R.R. end-user certification, where as other personnel who may work in admissions or as a sitter, may benefit most from having the P.A.S.T. end-user certification.

The 4-hour end-user course includes the instructor led Verbal Conflict Resolution (V.C.R.), escape techniques and escort techniques. The certified end-user is required to recertify annually.



SAFE TRAINING & RESPONSIBLE RESTRAINTS (S.T.A.R.R.®)

This program is designed to provide attendees with personal tools that will empower them to recognize danger signs and interact effectively with people who are out of control verbally, physically or both.

All S.T.A.R.R. Control System techniques incorporate the utilization of body mechanics and leverage principles. The techniques do not utilize any type of pain compliance or incorporate any pressure points, joint manipulation, chokes, foot sweeps, throws or strikes of any kind. In fact, the primary principle is to empower the attendee through the application of the verbal conflict resolution techniques to de-escalate, and then if the situation is appropriate, to only apply the appropriate amount of physical intervention necessary to establish safe control.

The 8.5-hour end-user course consists of the instructor led verbal conflict resolution training, training in the escape techniques, escorts and behavioral restraints. It further includes proficiency testing, report writing, policy review and scenario-based drills or reality-based training. The certified end-user is required to recertify annually.

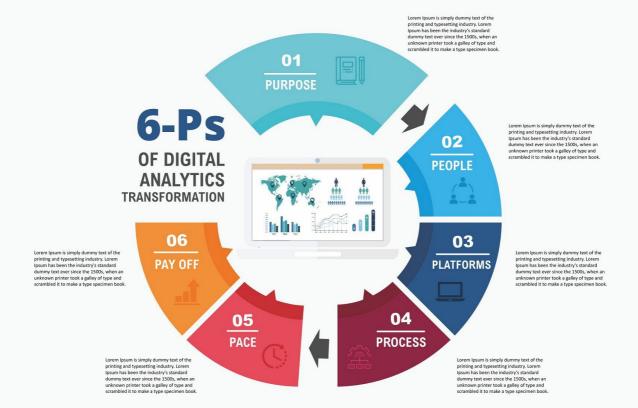


IMDI PLATFORM

iMDI Verbal Conflict Resolution (V.C.R.) training is customized for the healthcare environment. The training module is interactive, and compliments existing LMS. The end user/participant receives training on danger identification, situational awareness, and verbal conflict resolution techniques. These tangible takeaways empower the professional, and equip them with personal tools to enhance their existing skillset.

This 40-minute interactive training module includes questions placed at strategic intervals to ensure and validate proper comprehension and successful completion of the V.C.R. training.

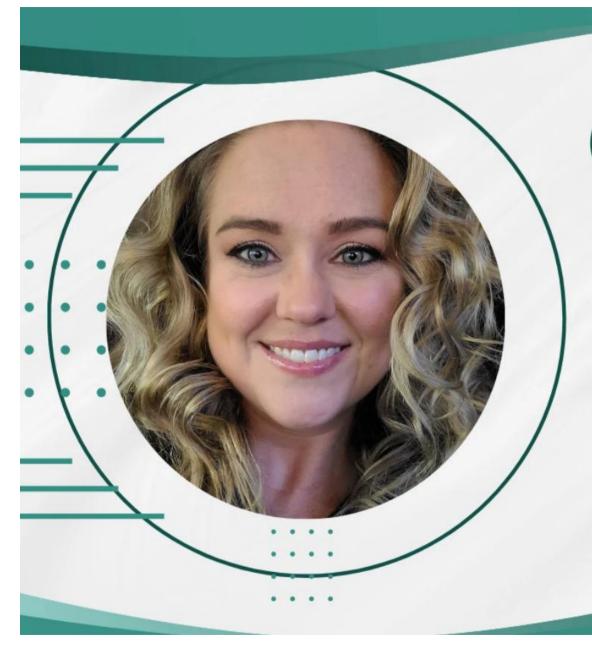
For more information, contact TEAM MDI at info@mitigationdynamics.com.





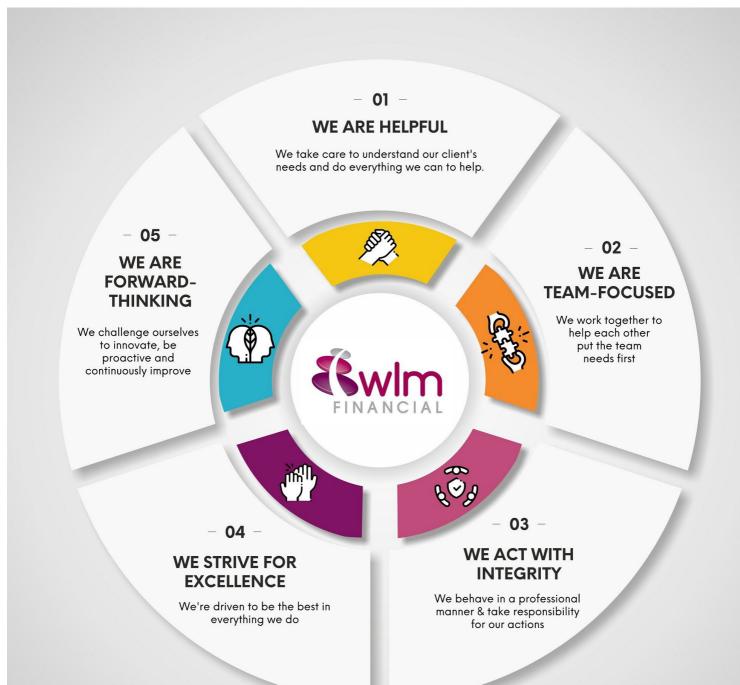






GRAPHIC DESIGN

Marketing Brochures
Event Flyers
Company Bio
Sales Flyers
Sales Bio







BEHAVIORAL MANAGEMENT STRATEGIES

MDI employs an unrivaled Workplace Violence Mitigation System utilizing a unique four-pillar approach proven to effectively influence human behavior. The foundation of this introduces building block approach concepts of EMOTIONAL INTELLIGENCE, and provides tangible tools EMPOWERING the healthcare professional to cognitively recognize, and properly respond to a range of behaviors from client dissatisfaction, to people in crisis, to potentially dangerous situations. These personal tools equate to life safety skills, enhance EMPLOYEE ENGAGEMENT. PATIENT EXPERIENCE and personnel retention far beyond any didactic session; as the various evolutions of MDI training engage the mind, body and soul of the professional.

MDI's unique four-pillar approach consists of proven principles that are built around Policy, Procedure, Training and Drills. In the event a sentinel event occurs, and subsequent investigations ensue, healthcare organizations will be scrutinized on the following:

- Was policy (related to the particular event) in place?
- Was procedure outlined within the policy or otherwise?
- Was training conducted in support of the policy and procedure?
- Were drills conducted to validate the training?



VERBAL CONFLICT RESOLUTION (V.C.R.)

This instructor led course is designed to provide skills and personal tools to the healthcare professional that heighten the attendee's ability to verbally de-escalate people in crisis through the utilization of proven principles, protocols and communication variables, to include emotional intelligence. This course enhances customer experience and employee engagement by providing those principles, while further educating the professional to identify and recognize potential danger in the workplace.

The V.C.R. course is available in the following formats: iMDI (LMS Module), Personal Awareness Safety Training (P.A.S.T.), Safe Training and Responsible Restraints (S.T.A.R.R.) or a customized (2 to 4 hour) presentation.



